

## Agenda

Public Service and Trust Commission  
Committee on Expectations of the Public  
Subcommittee on Small Claims Matters

Fourth Floor Conference Room  
90 Washington St.  
Hartford, CT.

January 20, 2009  
9:00 AM

1. Review and approval of Minutes of January 13, 2009
2. Review of current Small Claims Notice of Hearing
3. Discussion of plain language and methods of emphasizing important information
4. Discussion
5. Future meetings